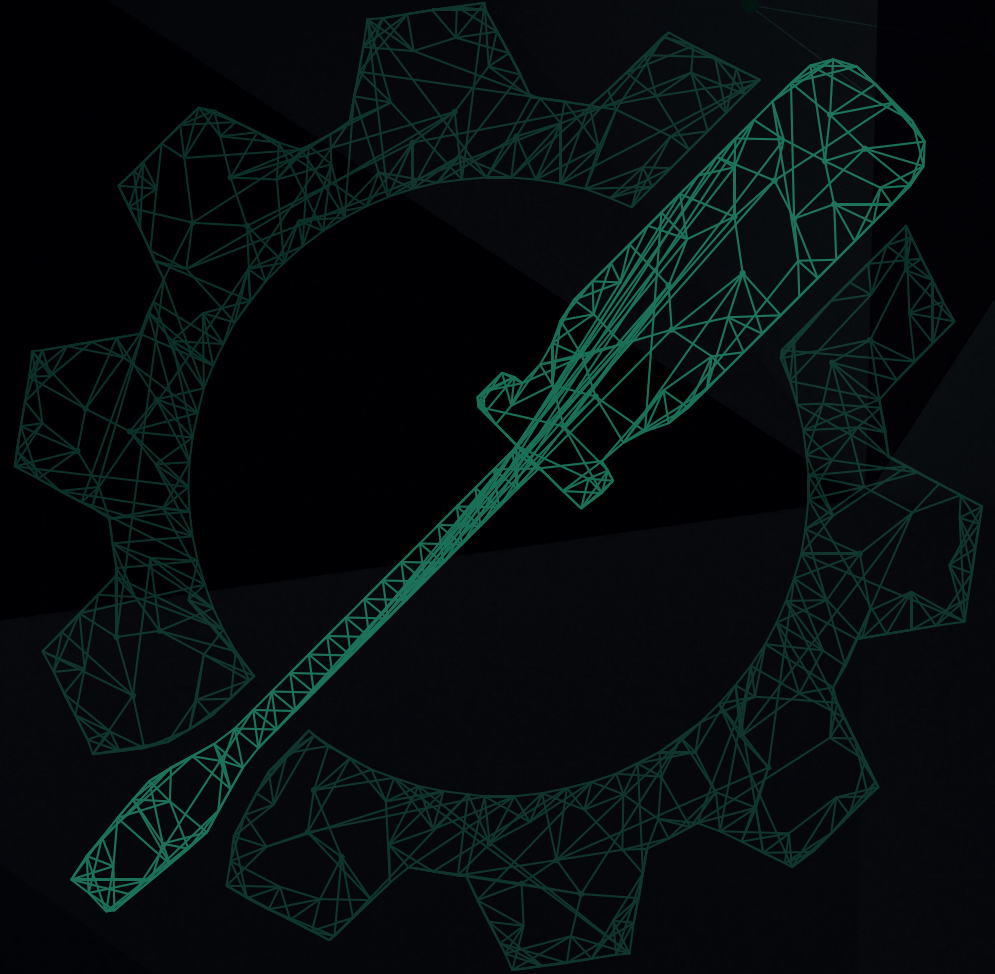




SCHEDIO

The Power of Together

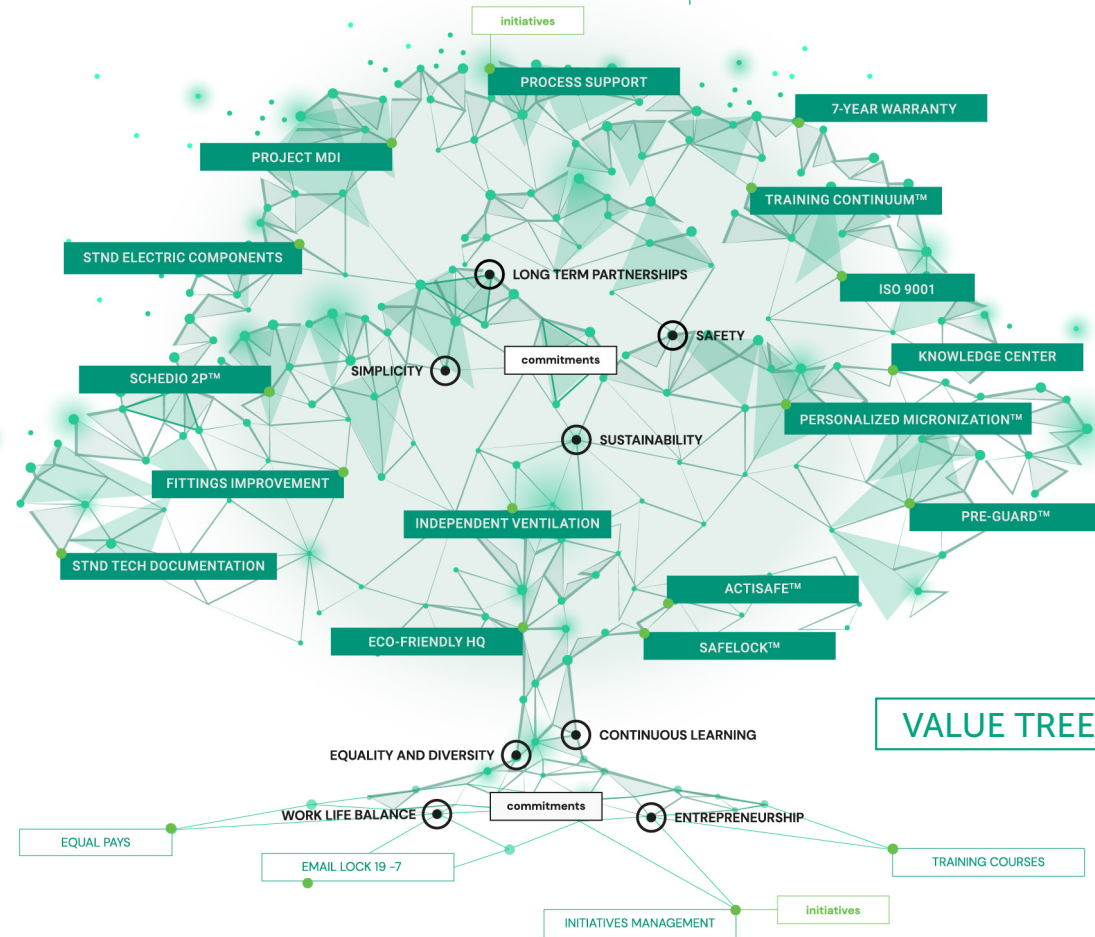
SCHEDIO
AFTERSALES
PROGRAM



Our Program for your Equipment

We are committed to long term partnerships with all our customers, by broadening the boundaries of support, and assist our partners in multiple ways, with equipment, process, knowledge and a continuous presence throughout time. Schedio offers a comprehensive Aftersales Program that is essential to ensure that your equipment operates safely, reliably, and with maximum efficiency over its entire life cycle.

In fact, our commitment to our customers does not end when the project is delivered, but it is built into the ongoing support Schedio is able to offer in the supply of spare parts, remote and on-site assistance, programmed preventive maintenance, Training Continuum™ of your operators and assistance in optimizing your process.



THE POWER OF TOGETHER

Mankind evolves through individuals with common vision and different expertise that connect and innovate together. We are here to give continuity and **grow a network of cross functional talents who share our vision and support each other to bring new ideas to life.**

SOCIAL IMPACT

We believe Schedio or any company shall **aim to a higher scope within its social environment.** We look at progress humanity by enabling the individual to thrive, give back society more than we receive and create a precedent.

UNLEASHED CREATIVITY

We envision an environment that **encourages curiosity,** where creative thinkers from any discipline can and express themselves be the drivers of innovation and change.

Spare Parts



SCHEDIO OFFERS THE SPARE PART & SW SERVICE FOR ALL YOUR PLANTS EVEN IF THEY ARE DEVELOPED BY A THIRD-PARTY.

The performance, as well as the safety of your equipment, are guaranteed also by careful maintenance. The short-term availability of spare parts when needed is key to a seamless production. Depending on your needs, we can keep a wide range of spare parts and consumables in stock ready to be delivered at short notice.

Furthermore, continuous research and development, enables us to design and implement special solutions that we periodically add to our spare parts lists. This contributes to good plant maintenance and improved performance.

The software assistance is available also from remote for an improved response time.



Schedio Custom Solutions™

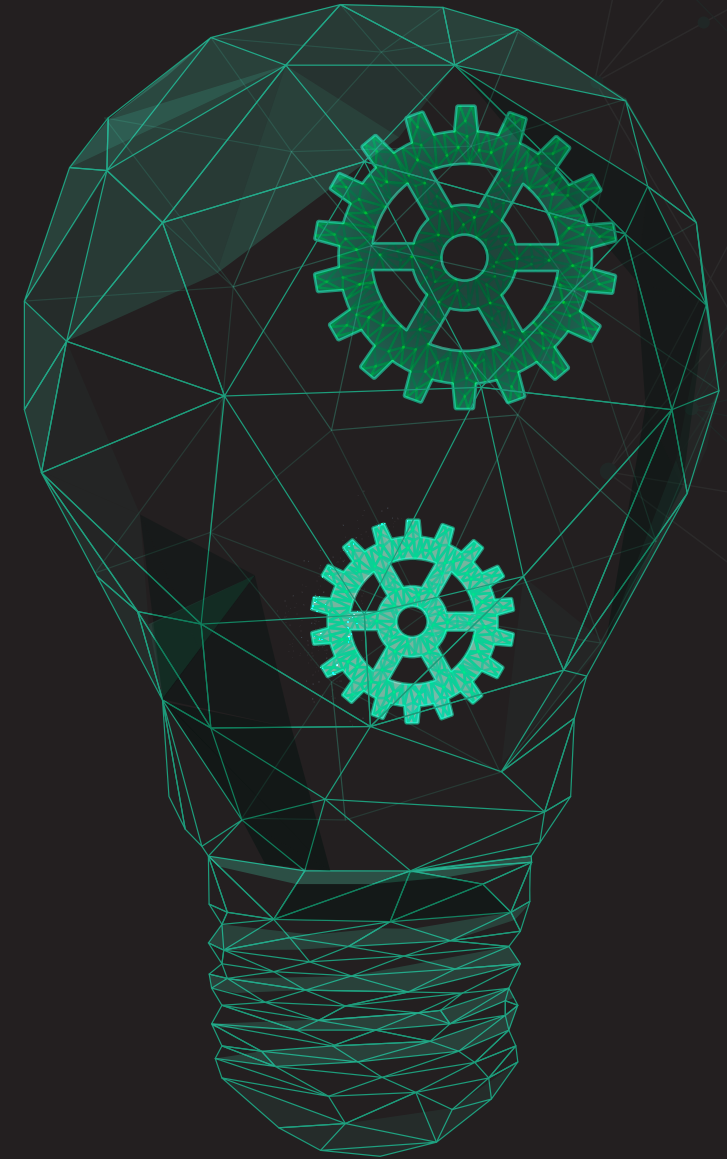


WE UNDERSTAND THAT ONE SIZE DOESN'T FIT ALL, WHICH IS WHY WE OFFER TAILORED SOLUTIONS SUCH AS CUSTOM-DESIGNED SPARE PARTS.

This means we can create unique components that perfectly match your specific requirements, ensuring optimal performance and reliability for your equipment.

If your existing plant setup needs a refresh or significant changes to meet evolving business demands, we're here to help.

Our revamping services and plant modifications are designed to enhance operational efficiency and overall project success. Whether it's about improving productivity, safety, or meeting industry standards, we've got you covered.



On-Demand Assistance



WHATEVER THE ISSUE, WE CAN HELP YOU SOLVE IT THROUGH AN IMMEDIATE REMOTE PRELIMINARY CHECK ON OUR OWN AND THIRD-PARTY EQUIPMENT.

With On-Demand service, our technicians will provide their expertise at your site to quickly resolve the problem, allowing you to resume using your equipment as soon as possible.

Thanks also to our extensive network of agents and distributors, trained directly by us, we can ensure that our customers receive prompt assistance:

- Remote assistance: within 24 hours of the call
- On site assistance: within 48 hours of the call



Programmed Maintenance

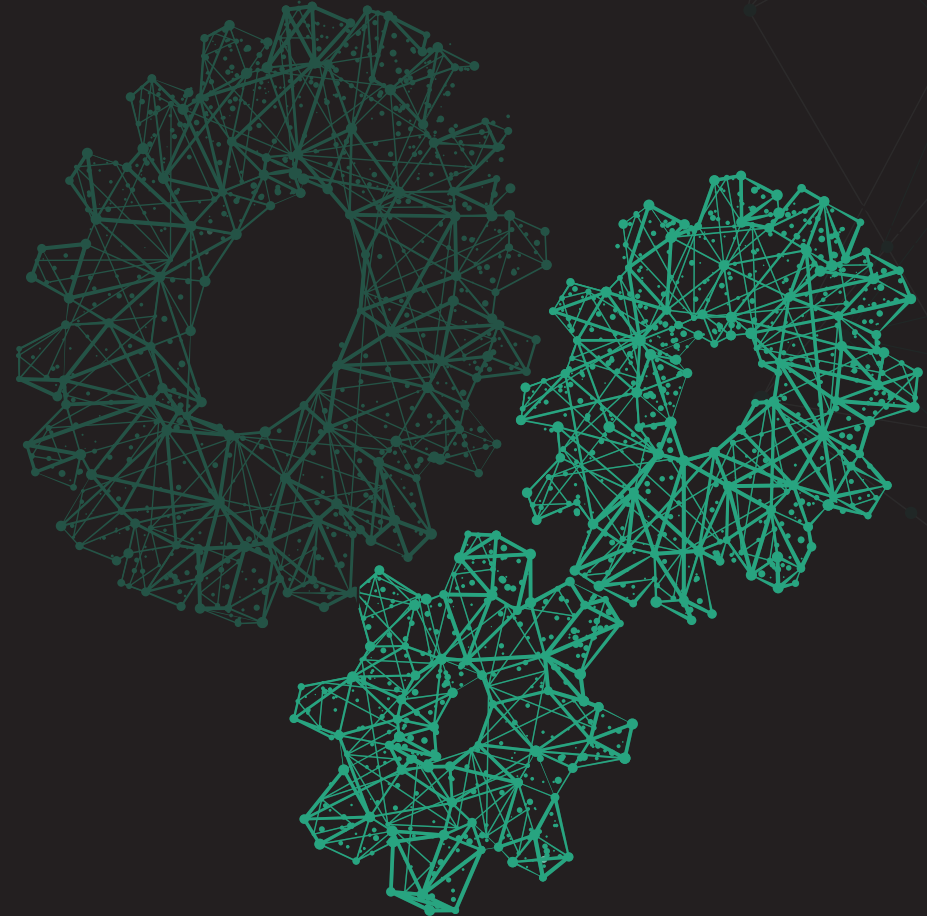


REGULAR MAINTENANCE IS THE BEST WAY TO ENSURE THAT YOUR EQUIPMENT KEEPS DELIVERING TOP PERFORMANCE.

Our Schedio Aftersales Program includes scheduled assistance based on a strategic preventive maintenance and service plan, where a specialized technician performs an annual check-up of your equipment and makes sure everything is perfectly functioning.

Indeed, all machines are supported through their lifetime by a network of Schedio or third-party engineers from local Schedio partners (e.g., distributors).

Customers can benefit from a final inspection report which certifies the status of the machine and unveils eventual critical points to be addressed.



Schedio Training Continuum™

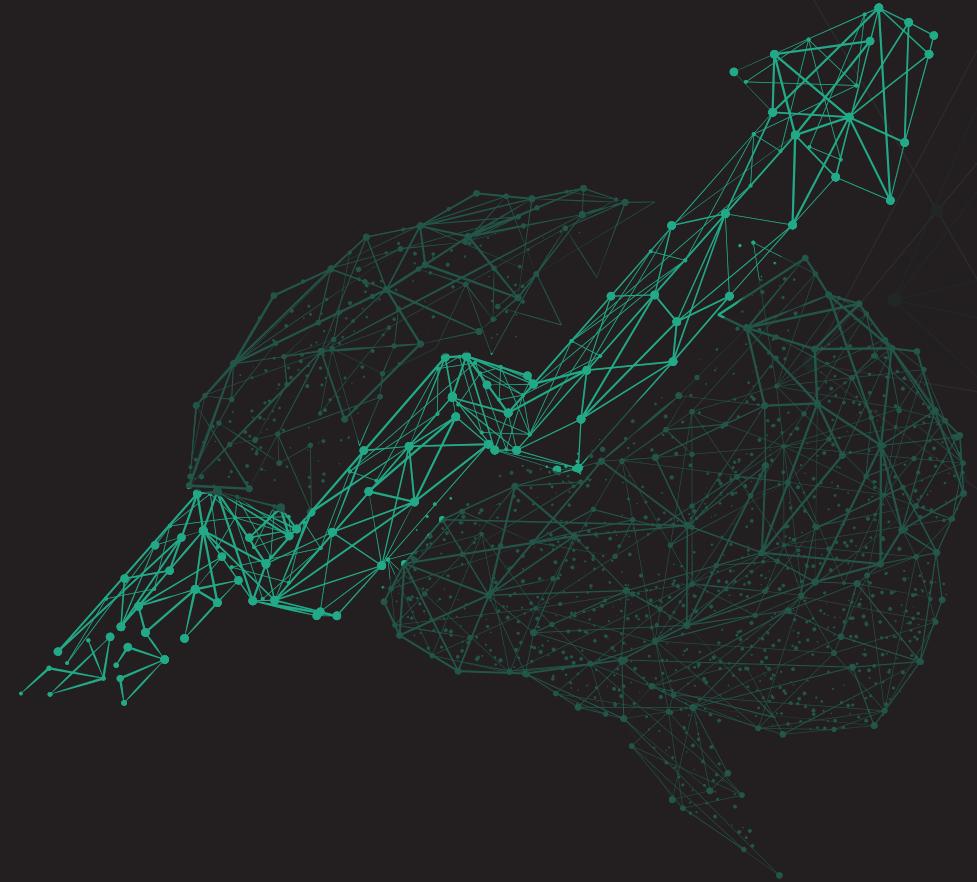


ONGOING TRAINING POSITIVELY IMPACTS PRODUCTION EFFICIENCY, BUT MOST IMPORTANTLY, IT INCREASES THE SAFETY AND HEALTH OF OPERATORS.

Our Training Continuum™ program is designed for your operators to learn, maintain, and grow their skills on the best practices around safety, trouble shooting and processing of your equipment.

Continuous learning and optimizing the process and production flow create an efficient and safe environment for your company but, most important of all, it reduces the risks of improper use of the equipment as well as increase the safety and health of the operators.

At the end of the activity Schedio provides the operator with a certificate of training completion that could be integrated in the quality system of your company.



Schedio Process Support™

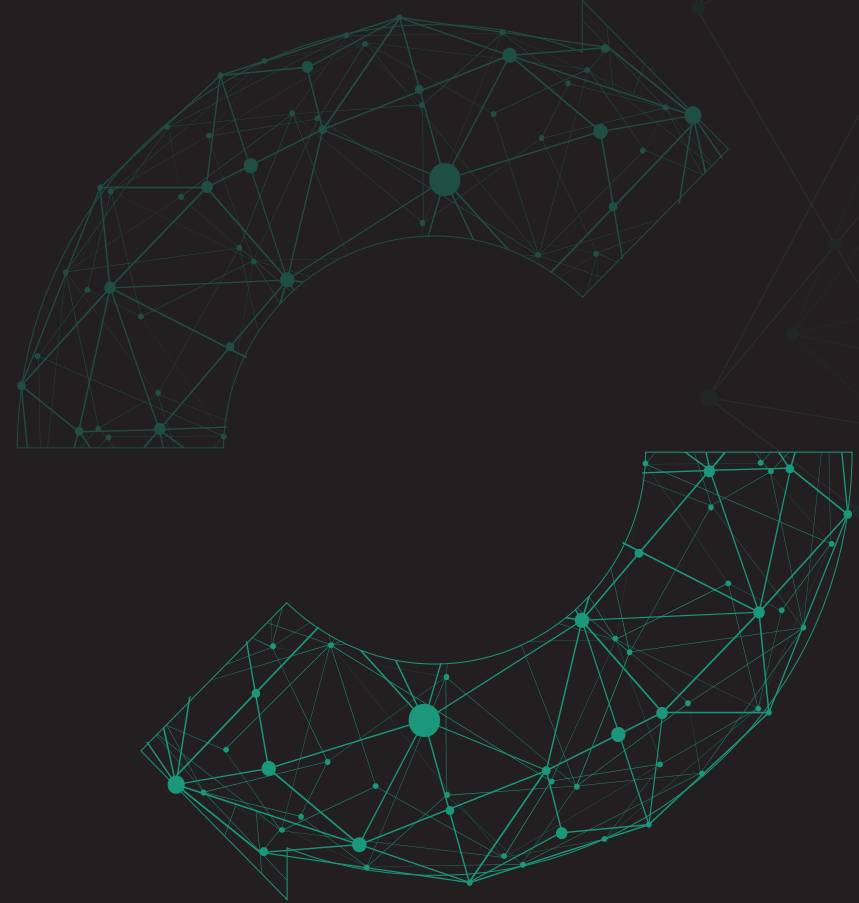


THE AFTERSALES SUPPORT OF SCHEDIO IS NOT LIMITED TO THE MACHINE, BUT IT EXTENDS TO THE WHOLE MICRONIZATION AND MILLING PROCESS.

The parameters set up for a product are unique to itself, which could make it challenging to reach the intended outcome.

The extensive experience of Schedio employees in CMOs and in pharmaceutical producers is at your disposal to help you setting up the machine on your molecule or bulk material, by studying the optimal working parameters, also through Design of Experiments

(DoE) run either at Schedio's facility or at customer's facility. A final report summarized the results of the different configurations and improvements.



Thank you!

www.schedio.ch - sales@schedio.ch